

GREENBURGH HOUSING AUTHORITY NEWSLETTER:

NEWS IN BRIEF:

Rent payments can be mailed to the GHA office or left in one of the locked boxes outside the GHA office. The remittance address for mailing rent payments is 9 Maple Street, White Plains, NY 10603. Return payment envelopes are enclosed with rent statements.

GHA summer hours began on Tuesday, May 27th, 2025, and will continue until after Labor Day on Tuesday, September 2nd, 2025. Please note the following summer hours:

- GHA Office: 8:30am-4:00pm
- GHA Maintenance Department: 7:30am – 3:30pm

As part of our efforts to go green, the GHA newsletters will only be accessible online at the GHA website:

www.greenburghhousing.org

The Maple Street and Oak Street playgrounds are open to residents. Thank you for your support and patience.

Greenburgh Housing Authority held a meeting on Monday, July 28th, 2025, to update residents on the NYS (State Site) redevelopment project. Information on upcoming meetings will be provided at a later date to residents.

August 2025:

MEETINGS:

There will not be a GHA Work Session scheduled for the month of August 2025.

There will not be a GHA Board Meeting scheduled for the month of August 2025.

SPECIAL INTERESTS:

To have an illegally parked vehicle removed from your assigned parking space, please contact the following:

- GHA Office (Monday-Friday): (914)946-2110 - (8:30am-4:30pm)
- *GHA Summer Hours (Monday-Friday): (914)946-2110 – (8:30am-4:00pm)
- GHA Security: Mr. H. Tucker (914)527-0062, Mr. D. Clark (914)362-5338 – (5pm-12am)
- GHA Answering Service: (914)227-2712 – (all other times)

Parking on GHA property is at your own risk. GHA is not responsible for vehicle damage or vandalism while on the premises. If your vehicle is damaged by another vehicle, involved in an accident, or vandalized, please contact the police to fill out a police report and investigate. We are unable to intervene in legal or criminal matters. As a reminder, please park your car in your assigned space to prevent it being towed or booted by GHA Staff without notice at the owner's expense.

Access to the GHA administration office is by appointment only. Please wear a mask while inside the building. COVID cases are increasing.

Greenburgh Housing Authority's Broadband Rollout is in progress.

Residents: To place work orders for the maintenance department, please contact the front desk: (914)946-2110 x100.

PUBLIC HOUSING:

Tenants are strongly encouraged to purchase renters' insurance to protect your personal property.

INCOME VERIFICATION – Please note as per your lease, all income needs to be disclosed to GHA. All income generated from tenant business activities on GHA property needs GHA approval and disclosure. Failure to do so will be construed as FRAUD and will be prosecuted.

Dogs - Please note that all dogs must be registered with GHA, unregistered dogs are a breach of our policy, and all dogs are always to be on a leash while on GHA property. Please pick up after your dog litters the ground, violators will be fined by housing. If you see an unattended dog on GHA property, please contact the Greenburgh Police Department at (914) 989-1700. PLEASE DO NOT FEED CATS OR BIRDS ON THE PROPERTY.

All paperwork requests for the housing department (letters, shelter verifications, lease copies, etc.) will be mailed within 48 hours. Any tenant that wants paperwork emailed/faxed must provide information (email address, fax number).

Any tenant who will suffer a significant income change going forward in their household, please contact the Public Housing/Section Eight departments at once and provide supporting documentation to determine if an adjustment is applicable.

MAINTENANCE:

Tenants who wish to be home during maintenance repairs must give 2 days' advance notice along with a 4-hour window of availability for maintenance when contacting the office for the work order request. Pest control requests can continue to be called in, as necessary.

Tenants are responsible for any work order fees. For any questions regarding charges associated with work orders, please contact Mr. Marcus Stokes: Maintenance Department at (914) 946-2110, Ext. 102. ****FOR STATE SITE & GREENBURGH HEIGHTS TENANTS:** Please note that GHA charges \$10 for each replacement mailbox key. If you already have an extra key you can go to Home Depot to get a copy made, the maintenance department will no longer go unless you have no key.

CONSERVATION: Please conserve our valuable resources. Water is a valuable and expensive resource, do not waste it. Please turn your electrical appliances off when not in use, these include TVs, lights, laptops, computers, etc.. We appreciate your cooperation.

Use of propane tanks is prohibited on GHA property and in the units. All Propane tanks and propane grills will be confiscated and disposed of without notice.

MAINTENANCE:

To avoid sewer backups, it is imperative that all tenants follow GHA's policy regarding flushing unacceptable items (wipes, feminine hygiene products, paper towels, diapers, etc.) down the toilet. PLEASE DO NOT POUR GREASE DOWN THE KITCHEN SINK OR FLUSH IT DOWN THE TOILET. IT IS IMPERATIVE THAT ALL RESIDENTS COOPERATE ON THIS MATTER.

Please dispose of your garbage properly. Do not leave garbage in the shared areas. Tenants are requested to place all garbage in dumpsters carefully to avoid having litter on the ground in the garbage shed. This will also help prevent unwanted pests from being in the area. We request all tenants to follow this policy to keep the environment healthy and safe. Your cooperation is appreciated.

Monthly Extermination Schedule:

Please note, that the monthly extermination service is a mandatory requirement for all residents. The exterminator who will be accompanied by maintenance staff, comes once a month on Thursdays. Please review the schedule below for the day extermination service is scheduled for your building.

- 1st Thursday of each month – 1, 2, & 3 Oak Street Buildings.
- 2nd Thursday of each month – 1, 2, & 4 Beech Street along with 7 Maple Street Buildings.
- 3rd Thursday of each month – 1, 3, & 5 Maple Street Buildings.
- 4th Thursday of each month – All Greenburgh Heights sites, along with 101 Manhattan Avenue.

To access the product labels used by NuBorn Pest Control in our units, please visit:

<https://www.nubornpest.com/labels-sds>

*Any residents unable to access the labels at the above link online for NuBorn Pest Control, please request in writing to Greenburgh Housing Authority, to provide the labels used in our units.

***Please note, not all labels on NuBorn's website are used in our units. We will only provide labels for products that are used in our units.**

"Our mission is to provide and develop safe, affordable and quality housing opportunities for individuals and families while promoting self-sufficiency and neighborhood revitalization ..."



Helpful Numbers:

Answering Service (Maintenance Emergencies): (914)227-2712

Security Officers (5pm-12am):

- H. Tucker (914) 527-0062,
- D. Clark (914) 362-5338

GHA Office: (914) 946-2110,2111

Greenburgh Police Department: (914) 989-1700

Fairview Fire Department: (914) 949-5600

Greenburgh Town Hall: (914) 989-1500

Theodore Young Community Center: (914) 989-3600

Greenburgh Animal Control (Greenburgh Police Department): (914) 989-1700

Greenburgh Health Center: (914) 989-7600

Human Society of Westchester: (914) 632-2925

Towing Company: Certified Towing and Transport (Only to retrieve your vehicle after it was towed, or to have a boot removed if one was put on your vehicle).

Who Should I Call for Repairs?

If something needs to be repaired, do not wait. Report the problem by calling in the Work Order to the GHA Reception Desk: **(914)946-2110 x100.**

When will my repairs be done?

Your request will be written up and sent to maintenance by the next business day if it is not an emergency. Your repairs will be made completed as soon as possible. Your request for repairs is authorization for maintenance to enter your unit and make necessary repairs. If Maintenance has completed your work order unsatisfactorily or has not completed it, please call the Maintenance Department (914)-946-2110 ext. 102.

**Will I be charged to get something fixed
in my home?**

You will not be charged for repairs due to normal wear and tear. You will be charged when you cause damage to your unit or appliances. Normal wear and tear does not include light bulbs, shades, toilet seats, etc.

When in doubt please call the office.

What should I do about a maintenance emergency?

During regular business hours, GHA will send workers immediately in case of an emergency maintenance problem. After hours, GHA has an answering service that will send on call workers to deal with the problem. The emergency number to use after hours and on weekends is: **(914)-227-2712.**

**Please remember: call representatives
may be assisting other customers or
call volume may be high, so there may
be a hold. DON'T HANG UP.
Representatives will answer your call in
the order it was received.**

What is considered a maintenance emergency?

- An unhealthy or undrinkable water supply.
- Gas leaks.
- Broken or blocked sanitary lines, sewage backups.
- A failed heating system.
- Fallen electrical lines, a hazardous electrical system.
- Unit damage which creates a safety hazard.
- Flooding inside the unit.
- Smoke detector problems (Not Battery replacement).
- Lockout after hours (charges apply).



Cooking Fire Safety

*Learn how to prevent kitchen
fires and keep your home safe*



Hi Valued Resident,

We want to share a short video created by our insurance provider, HAI Group, with helpful tips on how to stay safe while cooking in your home. The video includes basic safety reminders and what to do in case a fire starts in the kitchen.

You can watch the video here: <https://www.youtube.com/watch?v=2EJU226nbsQ>

If you would like to learn more about cooking fire safety, HAI Group also created a housing risk guide that provides additional information and tips. You can access the guide here: <https://blog.haigroup.com/housing-risk-guide-cooking-fire-safety>

If you have any questions after watching, please contact our office.

Thank you,

Management